

## **ISO 9001:2015 Quality Policy**

Timbmet Ltd is a major importer, distributor and supplier of timber and wood based panels responsibly sourced from well-managed forests or plantations around the world. Its products, manufacturing capabilities and services are designed to meet the needs of the construction and manufacturing industry sectors by offering versatile and cost effective solutions to help meet or exceed individual customers' needs and expectations.

The quality manual and procedures detail the Quality Management System with specific emphasis on the leadership responsibilities of senior management, product realisation, process control, decision making, staff competence and training.

Annual quality objectives are set to consistently improve our customers' buying experience. The Company sets specific objectives each year in the areas of purchasing, stock control, sales order processing and product delivery which require innovative solutions to achieve continual improvements to customer service and quality management. The solutions are implemented in a manner that continues to add value to all interested parties and so meet the requirements of ISO 9001:2015.

The Board of Directors has committed itself to complying with the requirements of ISO 9001:2015 and all statutory and regulatory requirements relating to its products and services. In particular, the Company has processes in place to ensure its compliance with the EU Timber Regulation and EU Construction Products Regulation. The Company is an active member of the Timber Trade Federation and is at the forefront of change in our industry.

The Company meets these objectives by distributing products nationwide from four strategically located, purposely equipped warehouses consisting of 50,000 square metres of space using a fleet of modern, low emission delivery vehicles.

A handwritten signature in black ink, appearing to read "Nigel Cox".

Nigel Cox  
Managing Director – Timbmet Ltd  
Registered in England No: 3009353  
Date: 22<sup>nd</sup> November 2018  
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